

CONFLICT RESOLUTION

Policy

This policy would assist in determining the procedure at the time of conflict that has arisen during Ararat sponsored activities or to bring a complaint about another member or committee.

Purpose

If a conflict has not been resolved within the inner group leadership circle (i.e. troop, team, unit), this would provide a comprehensive framework for resolving conflicts falling in the categories below:

Between 2 Members

Between Members and Division Executive Committees

Between Parent and Coach /Troop Leader/Instructor

Between Members and a Coach/Instructor

Between Coach and Respective Committees

Between Coach/Troop Leader and Division Executive Committees

Between two members of different Division Executive Committees

Between two members of the same Division Executive Committee

Between Division Executive Committee and its subordinate committees.

Procedures

The following procedures should be followed in case of conflict/complaints;

Between two Members

It should be heard by the Division Executive Committee. If a resolution is not reached, the Chapter Executive Board will hear and have the final word.

Between Members and Division Executive Committees

Chapter Executive Board will hear and have the final word.

Between Parent, Coach /Troop Leader/Instructor

In the case of Basketball & General Athletics Divisions, conflict/complaint will be heard by Basketball Athletic Director or GA Athletic Director. If a resolution is not reached, the Chapter Executive Board will hear and have the final word.

Cultural and Scouting Divisions, respective Divisions' Executive Committees should hear and resolve the conflict/complaint. If a resolution is not reached, the Chapter Executive Board will hear and have the final word.

CONFLICT RESOLUTION

Continued

In the case of Summer Day Camp and D-League, the conflict/complaint should be heard by the camp leader and D-League Administrator. If a resolution is not reached, the Chapter Executive Board will hear and have the final word.

Between Member and a Coach/Instructor

The conflict/complaint will be heard by Basketball Athletic Director or GA Athletic Director. If a resolution is not reached, the Chapter Executive Board will have the final word.

Between Coach/Troop Leader and Division Executive Committees

The Chapter Executive Board will hear the conflict/complaint and have the final word.

Between two members of different Division Executive Committees

The conflict/complaint will be heard and resolved by the Chapter Executive Board .

Between two members of the same Executive Committee

The conflict/complaint will be heard by respective Division's Executive Committee should be resolved within the Division's respective Executive Committee. If a resolution is not reached, Chapter Executive Board will hear and have the final word.

Between Division Executive Committee and its Subordinate Committees.

The Chapter Executive Board will hear and have the final word.

The Chapter Executive Board, in its sole discretion, will hear conflicts/complaints that reach its dais, by its entire Board, or will assign one or more of its members or other individuals to make the final determination.